

IT'S NOT GOODBYE, IT'S SEE YOU LATER

On behalf of Consolidated Water staff and the Board of Directors, we extend our heartfelt "thanks" to our 2024 retirees.

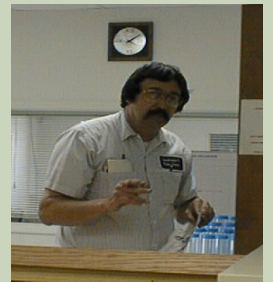
Janet Sears was hired by the District in 2003 and served in various roles throughout her tenure, with her final position being Business Office Manager and Clerk. Over the past 21 years, Janet played a key role in advancing technology for customers, including providing the option to handle most water district business virtually. She also guided the District through Bond and Lease Programs, helping secure financial assistance to address growing pains, and played a pivotal role in orchestrating enlargements and consolidations across the District. While it's impossible to list all of her accomplishments, her leadership has been integral to the District's success and continued growth. Janet's position has been filled by Lauren Kile, who has been with Consolidated Water for ten (10) years.



Robert (Bob) Drydale was hired by the District in 1989 and served in both the Meter Department and the Water Maintenance Department. His final role with the District was the Water Maintenance Supervisor. Over his 35-year tenure, Bob played a crucial role in the District's growth, from overseeing and installing new meters for patrons to extending and upgrading water mains, ensuring the highest quality of water service for District customers. Bob's position has been filled by John Hargis, who has been with Consolidated Water for 28 years.



David Lee was hired by the District in 1994 and served in various roles over the years, including Interim General Manager and Assistant General Manager. His final role with the District was in the Planning & Development Department as the Backflow Coordination Director. During his 30-year tenure, David achieved countless milestones, but two accomplishments stand out: championing the current Backflow Detection and Fireline Programs. David was also designated as Consolidated Public Water District No. 1 of Boone County's Operator by the Missouri Department of Natural Resources. David's position has been filled by Dalton Roberts, who has been with Consolidated Water for seven (7) years.



The District has greatly benefited from their combined 86+ years of experience, and they will be missed.
It's not goodbye; it's just see you later!

CUSTOMER PORTAL IMPROVEMENTS

Setting up AutoPay for bank accounts is now easier than ever! The need for microdeposits and online verification through Plaid has been eliminated. Customers can now quickly complete the setup by simply entering their bank account and routing numbers.

Please note, this change does not affect customers who are already enrolled in AutoPay through our website.

CLOSURE FOR SAFETY TRAINING

Please be advised that the District will be closed until 9:00 a.m. on the third Wednesday of each month for staff safety training. These training sessions are crucial to ensuring the safety and well-being of both our employees and customers.

Over the past year, we have covered a variety of important topics, including:

- Safety in Confined Spaces
- Chlorine Safety
- Fire and Extinguisher Safety
- First Aid/CPR/AED
- Cybersecurity

*Dates and times are subject to change.
Any changes will be posted on the website and the lobby door at the office.*

UPCOMING CLOSINGS

May 26—Memorial Day
June 19—Juneteenth
July 4—Independence Day
September 1—Labor Day
October 13—Columbus Day
November 11—Veterans Day
November 27—Thanksgiving
November 28—Thanksgiving
December 24 (@12:00p.m.) - Christmas Eve
December 25—Christmas Day

BOARD OF DIRECTORS

John Collier, President

Subdistrict II

James Kyd, Vice President

Subdistrict III

John Spry, Director

Subdistrict I

Alan Bennett, Director

Subdistrict IV

Melinda Bobbitt, Director

Subdistrict V

Tanner Crane, General Manager

Lauren Kile, Clerk

NEW TEAMMATES

Tammy Wheelehan joined the Billing Office in April 2023, bringing over 11 years of experience in the water district industry. Her expertise is a valuable asset to our team.

We are also excited to announce four new additions to our growing Water Distribution Maintenance Department:

- Trenton Bolles joined January 2024
- Dakota Shives joined July 2024
- Joshua Nichols joined January 2025
- Chad Voney joined March 2025



Welcome to the District—we're thrilled to have you on board!

NEW WATER OUTAGE MAP FOR CUSTOMERS

We are excited to announce a valuable new feature on our website: the Water Outage Map. By clicking the link (pictured to the right on mobile devices), customers will be directed to Consolidated Water's mapping system, where they can access real-time information about known water outages and Precautionary Boil Advisory updates after-hours.

Should a water main leak occur during regular business hours, customers will receive automated calls and emails with relevant updates. After hours, the outage map will serve as the most reliable source for real-time information.

For any questions or to ensure we have your current contact details in the event of an outage, please contact us at 573.449.0324 or via email at staff@consolidatedwater.com.



CAPITAL IMPROVEMENT PROJECT UPDATES

Keeping infrastructure up to date and reliable is a part of our commitment to providing quality service to our customers. Capital Improvement Projects help ensure that we maintain enough capacity to meet water needs. Below is a partial list of the Capital Improvement Projects the District has planned for 2025.

Project	Estimated Cost
Highway 63 Bore @ Eagle Knoll: Installation of 1,500 feet 8-inch water main including 560 feet bore crossing Highway 63 between South Mount Pleasant Road and Westbrook Drive. This project will create a redundant feed to the southern portion of the District.	\$450,000.00